

ONE VOICE was developed by Debbie Wagers, MHA, CCLS. Onevoice4kids.com

ONE VOICE

Supports Emotional Safety During Procedures

1 One Voice

One Voice should be heard during the procedure.

2 Need

Parents **Need** to be involved/included.

They are the expert on their child.



4 Validate

Validate the child with words.

- "You are safe right now."
- "It is ok to be angry."
- **AVOID** saying "You're so brave."
Bravery is a choice. This is required.

3 Educate

Educate the patient before the procedure begins.

- Use honest language, that is developmentally appropriate.

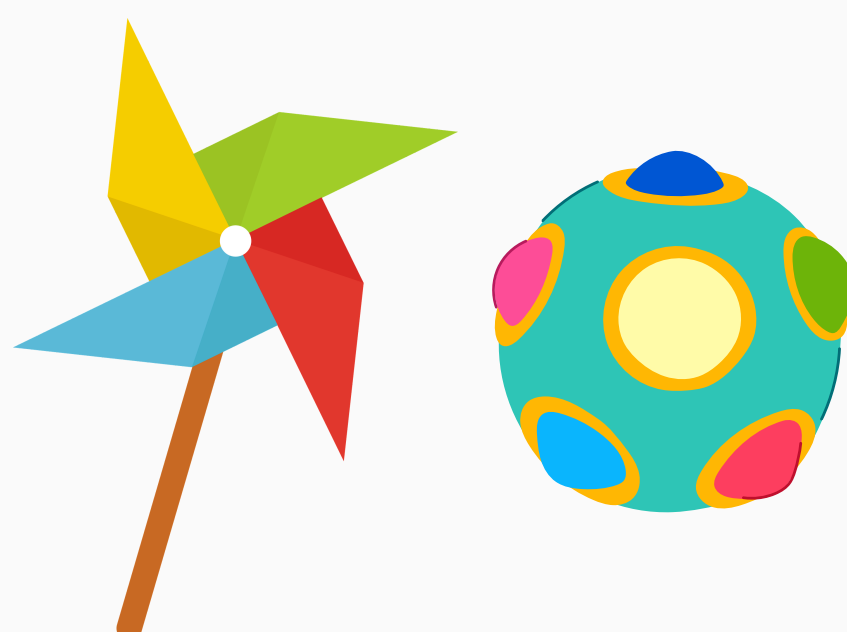


5 Offer

Offer Comfort Positioning & Pain Management

7 Choose

Choose appropriate distraction.



8 Eliminate

Eliminate extra & unneeded people.



6 Individualize

Individualize your plan.



To schedule child life support to promote ONE VOICE, please contact Ordinary Hope at (720) 818-8002 or Jackie@ordinaryhope.com